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ADDENDUM FOR PROVISION OF ICT OFF-SITE BACKUP & DISASTER RECOVERY SERVICES (BUSINESS CONTINUITY) AND SUPPORT OVER A PERIOD OF 3 YEARS
BID NO: CORP-B039/23/24

Date:12/12/2023

The addendum serves to clarify the specification and pricing schedule for the above project. Please see attached corrected specification and pricing schedule:

N.B The project closing date has been extended for the 15th January 2024@12h00.

RECOMMENDED BY:

MISS N.HOLIWE
SCM MANAGER

APPROVED BY:

MR. N.C. VEZI
MUNICIPAL MANAGER
I acknowledge receipt of this Addendum No.1

Name:..

Signature:..

Date:...

Name of Tenderer (Company Name):...

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SPECIFICATION

The Dr Nkosazana Dlamini – Zuma Municipality hereby requests quotations from suitably qualified and experienced service provider for provision of ICT off-site backup & disaster recovery services (business continuity) and support over a period of 3 years. the successful bidder will be required to deliver as per the following specification:

SCOPE OF SERVICES AND TECHNICAL SPECIFICATIONS
THE SCOPE OF WORK CONSIST OF:
- Business Continuity Resiliency Services Site Requirement:
- The municipality will consider **Veeam (onsite + cloud)** backup disaster recovery solution
- The preferential bidder must have an understanding on how to read, restore, backup, transfer, import, export data when using any backup SOLUTION and VMware environment.
- Business-critical systems can be setup in a high availability mode with multiple hosts to quickly recover critical systems and data.
- The service provider must protect DR NDZ LM systems, provide current hardware and system availability for DR NDZ LM end users.
- Regular testing must be performed on key critical systems with easy access to Backed up data.
- Disaster Recovery data Centre geographic location between 100KM distance from the municipal offices.
- Support, working in collaboration with DR NDZ ICT staff during regular testing.
- Business Continuity Resiliency.
- Support and maintenance should be included in the schedule.
- **Veeam Enterprise Plus Edition (X2 Sockets)** and **1 host server** that will be replicated to the cloud to be provided by the service provider.

Current Servers Inhouse

SERVER	BRAND	HARD-DRIVE	RAM	OS	CPU SPEED
Samras Classic	Dell	C: 3TB	64 GB	Windows Server 2012 R2: 64Bits	2.10 GHz
Obit/Intranet		C:250 GB, E: 687 GB	16 GB	Windows Server 2016: 64Bits	3.10 GHz
AD		C: 120 GB, E: 8TB	32 BG	Windows Server 2016: 64Bits	3.10 GHz
Samras Web	Dell	C: 1.3TB, F: 1TB, D: 1TB	128GB	Windows Server 2012 R2: 64Bits	2.10 GHz
Samras Classic(New)	Dell	C: 4TB	16GB	Windows Server 2019: 64Bits	2.81GHz
AD(New)	Dell	C: 4TB	16GB	Windows Server 2019: 64Bits	2.81GHz

Specification for Host Server that will be replicated:
Hard drive size: 12TB
Operating System: Windows Server 2019 or any that will suite the bidders environment.
Appointed Service Provider
Will be required to compile the Project Scope

MBD 3 (PRICING SCHEDULE)

PROVISION OF ICT OFF-SITE BACKUP & DISASTER RECOVERY SERVICES (BUSINESS CONTINUITY) AND SUPPORT

YEAR 1

ITEM	DESCRIPTION	QUANTITY	RATE YEAR 1 TOTAL
1	Equipment's (Server with Hard drive size: 12TB , X2 Sockets, Other(depending on the Bidder's setup)	1	
2	Implementation	1	
3	Skills Transfer training	1	
4	Maintenance & Technical Support		
	SUBTOTAL		
	VAT@15%		
	TOTAL		

YEAR 2

ITEM	DESCRIPTION	QUANTITY	RATE YEAR 2 TOTAL
1	Maintenance & Technical Support	1	
	SUBTOTAL		
	VAT@15%		
	TOTAL		

YEAR3

ITEM	DESCRIPTION	QUANTITY	RATE YEAR 3 TOTAL
1	Maintenance & Technical Support	1	
	SUBTOTAL		
	VAT@15%		
	TOTAL		

NB: Annual Increase will be based on the CPI