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PROMOTION OF ACCESS TO INFORMATION (PAIA) POLICY (In accordance with The Promotion of Access to Information Act 2 of 2000)

DR NDZ MUNICIPALITY

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1. Introduction/Foreword

The Constitution guarantees everyone the right to access information held by the Municipality and information held by private entities. National legislation (the Promotion of Access to Information Act 2 of 2000) was enacted to give life to this fundamental right. PAIA seeks to entrench a culture of accountability, transparency, and good governance and a respect for human rights in both the public and private sector.

To ensure that the objectives of the Act are realized and that the right to access information is a reality for all, PAIA places mandatory compliance requirements on both the public and private sector. PAIA requires that every public body to compile a manual in terms of section 14 to guide members of the public on how to obtain access to records held by public bodies.

Public institutions are charged with making and implementing decisions that have a bearing on the lives of South African citizens and constituents served by the various public bodies. Making their information available to the public is therefore critical in ensuring that the public is able to scrutinize their actions and hold them accountable on decisions taken and service delivery.

2. Purpose of the Policy

The purpose of the policy is to provide information to the public on services rendered by Dr NDZ local Municipality, records generated by Dr NDZ local Municipality and how members of the public can access services or records. The policy further provides information on the details of the information and deputy information officer and stipulates both the request and appeal procedures in terms of PAIA.

Noting the nature of the work of public entities; accountability and transparency are an essential requirement for sustaining democracy. This policy is therefore a critical tool to entrenching a culture of participatory democracy, informed public scrutiny and voluntary dissemination of information by public entities.

This policy therefore contains the following information

- Services offered by DR NDZ local Municipality,
- What records Dr NDZ local Municipality holds
- Records that are available on request and records that are available automatically
- Who to contact if information needs to be obtained?
- An outline of the request procedure
- Remedies available

The public needs this information to be better informed about decisions DR NDZ local Municipality is taking on their behalf. It is through information sharing that our democracy can be entrenched, strengthened and nurtured.

3. Information and Deputy Information Officer's details

Information Officer:

Mr. N.C. VEZI

DR NDZ LOCAL MUNICIPALITY

PO Box 62, CREIGHTON, 3263

Tel: 039 8331038

Fax: 039 833 1179

Email: vezin@ndz.gov.za

4. Description of Dr NDZ Municipality's Structure

Dr NDZ Local Municipality is made up to 15 Municipal Wards (with 15 Ward Councillors and 15 PRs), which overlap with the 10 existing traditional authority areas. There are three nodes of the Municipality (Creighton, Donnybrook, Underberg Himville and Bulwer) servicing the hinterland. All these nodes are underdeveloped. The growth of Creighton is further hampered by its location on a tertiary road R617 that links the Ingwe Local Municipality with all other neighbouring municipalities of Ubuhlebezwe, KwaSani and Msunduzi

5. Description of Dr NDZ Local Municipality's functions

Dr NDZ Local Municipality has been classified as a Category B, which forms part of the Harry Gwala District Municipality Area (DC43) it, is located in the North West of Harry Gwala District Municipality. The main settlements in the Municipal area are Creighton, Bulwer, Donnybrook and traditional council (rural) areas. DR NDZ Local Municipality is 1970.24 km in extent and this equates to 16.4% of the Harry Gwala District Municipality total Land area. It is bounded by Richmond Local Municipality to the north, KwaSani Local Municipality to the west, Ubuhlebezwe Local Municipality to the east and Umzimkhulu to the south. DR NDZ Municipality SDF identified a number of development nodes in the Municipal area which represent the areas of greatest potential. The NDZ SDF links these nodes to three levels of public investment and these are:

Level 1 investment indicates that attention should be given to the provision of basic services.

Level 2 Investments should be such that the use of the existing infrastructure is enhanced to meet the needs of the residents.

Level 3 Indicates active public investment to maximize the potential of the node

The NDZ SDF classified Creighton, Donnybrook, Bulwer, Underberg and Himville as level 1, while all other nodes are classified as Level 2. However, in order to multiply the effects of the high level of private investments which taken In the Creighton and Bulwer nodes it is to be classified as a level 2 investment node in the Ingwe SDF.

Administration

The administration of the Municipality is headed by the Municipal Manager. The Municipality has four administrative departments, each being headed by a General Manager. In addition, the Deputy Municipal Manager within the Office of the Municipal Manager is responsible for the efficient and effective operation of all departments.

Office of the Municipal Manager

The Office of the Municipal Manager is responsible for the following functions:

Development Planning;

Strategy and Shared Services;

Internal Audit;

Mayoralty and Communication;

Legal Services;

Development Planning – Responsibilities include the implementation the Municipality's Performance Management system as aligned to the Integrated Development Plan (IDP), and to monitor and report on the progress and implementation thereof.

Strategy and Shared Services – Responsibilities include the facilitation of strategic forums among the family of municipalities within the District, some through the implementation of shared services. This also ensures the management of enterprisewide risk, service excellence and performance management.

Internal Audit – Responsibilities include the provision of internal audit services to the Municipality as well as the coordination of the implementation of the internal audit service as a shared service within the District. The section also facilitates the external audit services required by the Municipality.

Mayoralty and Communications –Responsibilities include the coordination of Mayoral executive support, corporate communications events and general marketing and maintenance of the profile of the Municipality. This section also acts as the vehicle for the realization of intergovernmental and cooperative governance structures and events.

Legal Services – Responsibilities include the coordination of legal research towards ensuring legal compliance, contract management and associated advisory services.

Community Services Department

LED and Tourism – Facilitation and coordination of activities and program mes that would yield shared economic growth and the extensive marketing of the Municipality.

Community Development -

Sports Development -

Disaster Management – Coordination of the prevention and mitigation of disaster effects and the management of disasters when they occur.

Youth Development – The Office is responsible for institutionalisation and mainstreaming of Youth Development within Dr Nkosazana Dlamini Zuma Local Municipality.

Special Programmes – The Office heads up advocacy and lobbying for the development and mainstreaming of issues which affect the following vulnerable groups: senior citizens, people with disabilities, women and farm workers.

HIV/AIDS – The Office conducts aggressive lobbying for the support, assistance and development of people living with and/or affected by HIV and/or AIDS, as well as children who are either directly or indirectly affected by the epidemic as a result of their very vulnerable status or through being orphaned by the disease.

Corporate Services Department

The Corporate Services Department, headed by the General Manager Corporate Services includes:

Human Resources – Coordination of sound labour relations, Human Resources management and recruitment strategies including Leave management, Job Evaluation management, Employee benefits, Employee Wellness, Organisational Development and Occupational Health and Safety. Job Evaluation Management – Coordinates processes associated with the implementation and maintenance of Job Evaluation in the local government sector at a regional level through the interaction and facilitation of preparatory requirements, creating awareness of procedures and analysing and reporting on the status within Municipalities and/or Principal Job Evaluation Committees in order to ensure the region delivers on its plans and

objectives of performing at an acceptable standard, maintaining quality and consistency and producing Job Evaluation outcomes that are valid and defendable.

Secretariat - Coordination of secretariat support to Council and its committees.

ICT – Ensuring the efficient implementation of information management systems, implementation and maintenance of application systems, implementation of Enterprise Resource Planning hardware and software maintenance, information systems security and general coordination of

Management of ICT systems.

Records management Services – Records management, registry management, facilities management

Treasury Department

The Treasury Department, headed by the General Manager Treasury includes:

Equity and Accounts – Asset management, loans, insurance and investments and cash collection.

Grants and Expenditure – Coordination of accounts payable, payroll and management of grants received.

Budget Control – Preparation of budget, financial forecasting and preparation of financial statements.

Fleet Management – Ensuring that the organisation adequately supports service delivery through the provision and management of a safe and efficient fleet.

Supply Chain Management – Coordination of procurement of goods and services, and management of the supplier database and procurement contracts.

Infrastructure and Planning Development Department

The Infrastructure and Economic Development Department, headed by the General Manager Infrastructure and Economic Development includes:

Environmental Services – Responsibilities include the coordination and implementation of environmental management and environmental health services.

Infrastructure and Planning Development – Responsible for the management

Of the budgets for the MIG grant, as well as all other departmental grants and funding.

Project Management Unit (PMU) – Implementation of MIG funded projects such as community facilities.

6. Control Centre – The control centre deals with all public inquiries and complaints. It is headed by a Manager and is managed 24/7.

7. Policy and its availability

P. O Box 62 Creighton 323

Registry

www.ndz.gov.za

The policy /manual is currently available in English

7.1. Automatically Available Records

Automatically available records usually do not have information which is sensitive in nature or records that have the ability to place the institution in detriment if released. These records have been specified in the table above.

7.2. Categories of Records Not Automatically Available

The records listed as **restricted** in the table above may be formally requested, but access to parts of these records or the whole record may be refused on legal grounds.

Index and Description of subjects of records this category contains a
description of subjects on which Dr NDZ local Municipality holds
records and description of the categories of records held on each
subject.

Description of categories of records held by Dr NDZ local Municipality (per subject)

CATEGORY	DESCRIPTION	LOCATION	DOCUMEN	LEVEL	OF
			T TYPE	ACCESS	- 1
				AVAILABIL	.ITY

A.	4 Council	ID iii	-	
AGENDAS AND MINUTES	1. Council Meetings 1.1 Agendas 1.2 Minutes 1.3 Attendance Registers 1.4 Resolutions	Registry	Electronic and printed documents	1 Restricted
	2. EXCO 2.1 Agendas 2.2 Minutes 2.3 Attendance Registers	Registry	Electronic and printed documents	2 Restricted
	3. Portfolio Committee 3.1 Corporate Services	Registry	Electronic and printed documents	3 Restricted
	3.2 Community services 3.3 Finance, Budget Control and Monitoring 3.4 PWBS and Town Planning			
	4. Management committee and extended Manco	Municipal Managers office	Electronic and Printed document	4 Restricted
	4.1 Agendas 4.2 Minutes			
	4.3 Attendance Registers			
	5. Bid Committees			5Restricted
	5.1 <u>Bid</u> Specification Committee	5 SCM		

	SCHOOL SECTION			
	5.1.1 Agendas			
	5.1.2 Minutes			
	5.1.3 Attendance Registers			
	5.2 Bid Evaluation Committee 5.2.1 Agendas			
	5.2.2 Minutes			
	5.2.3 Attendance Registers			
	5.3 Bid Adjudication Committee			
	5.3.1 Agendas			
	5.3.2 Minutes			
	5.3.3 Attendance Registers			
B.	1. Annual	Registry and	Electronic	Automatically
REPORTS	Report of the	Strategic	and Printed documents	
	Municipality 2. Mid Term			
	Reports 3. Quarterly			
	Reports	Finance	Printed	Restricted
C.	1. Loan Register	rinance	documents	Vesiticied
FINANCIAL	2. Stock Register			
	3. Main Cash Book			
	4. Subsidiary			

	COLORED BY ME IN THE REAL PROPERTY.	A 00113 13		
	cash register 5. Main ledger 6. Subsidiary ledger 7. Main journa 8. Budget 9. Financial statement 10. Cheque ils 11. Receipt books 12. Bank reconciliatio n statements			
D. Deeds and agreements	1. Deeds duplicated at the deed's office 2. Deeds not duplicated at the deeds register 3. Letters of undertaking 4. Lease agreements 5. Purchase agreements : land and moveable property	Central Registry Central Registry 4. SCM	Printed documents	1.Restricted 4.Restricted
	 6. Loan agreements 7. Works contracts 8. Siding 9. Electricity supply 10. Tenders and contracts 11. Excess agreements 	10. SCM		10.Restricted

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	12. Essential			
	services			
E. Human	1. Performanc	1.Registry		Automatically
Resources	е			
	manageme			
	nt			
	agreement			
	for	2.Human		2-21
	managers			
	2	Resources		RESTRICTED
	Attendance			
	register			
	3. Salary			
	register			
	4. Wage			
	register/car			
	ds			
	5. Salary			
	records			
	cards			
	6. Unclaimed			
	wages			
	register			
	7. Deductions		l l	
	statement			
	8. Timesheets			
	9. Pay sheets/			
	wage			
	statement			
	10. Handing			
	overstateme			
	nt	1		
	11.Leave			
	register			
	12. Workmen's			
	compensati			
	on act			
	register			
1	13. Factory act			
	register			
	14. Service			
	register			
	15. Medical			
	claims			

	16. Income tax certificates 17. Clock cards 18. Salary advice slips 19. Unsuccessf ul job applications 20. Accident reports: injuries on duty 21. Unemploym ent insurance: claims and tax.			
F. STORES ADMINISTRA TION ANDPROCUR EMENT	 Stores register Stores issue and receipt voucher Stores requisition Stores cards Stocktaking sheets Inventory of stores and equipment Vehicle requisitions Vehicle distance returns 	SCM		RESTRICTED
G. CARTOGRAP HIC MATERIAL	1. National monuments 2. Places of workshop 3. Detailed plans of Municipal buildings and plants 4. Finer detail	Central Registry	Printed documents/ Electronic	1-2Automatic 3 Restricted 4.Restricted

	of special		
	Furnishing		
	and		
	decoration		
	specially		
	designed for		
	a specific		
	building.		
Н.	1. Owners	Finance	1.Retricted
11.		Tinanico	1.110110100
TAV	rates		OD and stand
TAX,	register		2Restricted
LICENCE	2. Consumers		
AND ROAD	registers		3. AUTOMATIC
	_		
TRAFFIC	3. Valuation		4
	roll		
	4. Auction roll	F 0 14	E OD and distant
	5. Transfer of	5.Community	5-8Restricted
	business		
	register		
	6. Hawkers		
	permits		
	7. Temporary		
	trading		
	permits		
	8. Trading		li l
	licence		
	register	9-14. Finance	9-21 Restricted
	9. Drivers	9-14. Fillance	9-21 Restricted
	licence		
	register		
	10. Roadworthy		
	certificates		
	register		
	11. Motor		
	vehicle		
	clearance		
	voucher		
	receipt book		
	12. Completed		
	forms		
	I .		
	13.Batch		
	register		
	14. Fuel and oil		
	statements		
	Statements		
	45.54.4		
	15. Motor		
	vehicle		
	registration		
	1091011011011		

	16. Motor vehicle registration register 17. Certificates of fitness register 18. Motor dealer returns 19. Registration certificate 20. Duplicate registration certificate 21. Additional motor dealer licence register	1-4.	Printed	1.Automatically
SERVICES WORKS AND CONTROL	application forms 2. Disconnecti on list: electricity 3. Connection instructions 4. Reconnecti on instructions	FINANCE	documents/ electronic	T.Automatically
	5. Pound register	5.Community		5.Automatically
J. PUBLICATIO NS PUBLISHED BYTHE COUNCIL	 Advertising brochures Newsletters History of the Municipality Posters Programme s of festivals and exhibitions Regulations 	1. Registry 2-5 Mayoralty and Communicati ons	Printed documents/ Electronic	1-6. Automatically

K. PHOTOGRAP	Events and Functions	1.Communica tions	1.Printed documents/ Electronic	1.Automatically
	2. Photograph s of Council, Administrati on and Officials	2. Mayoralty and Communicati ons	2.Printed/ electronic	2.Automatically
	3. Aerial Photograph s 4. Projects	3-4.GIS		
L. RECORDS MANAGEME	Master copy of file plan.	REGISTRY		Automaticall y
NT	2. Records control Schedule 3. Register of			2. Automaticall y
	files opened 4. Destruction			Restricted Restricted
	register 5. Register of registered/ certified			5. Restricted
	post 6. Register of post received			6 Restricted
	and dispatched 7. Register of			6.
	disposal authorities			7. Restricted
	8. Stamp register			8. Restricted
	9. Telex register 10. Register of			9. Restricted 10 Restricted
	fax transmissio			11 Restricted
	n. 11. Pending diary			12 Restricted

	40 Dan d			
	12. Pending			13 Restricted
	cards 13. Route			
	cards: file			14
	movements			Automatically
	14. Records			
	Procedure			
	Manual			
	Ivialidal			
M.	1.Municipal Title	Central	Printed	1-4 Restricted
	Deeds	Registry	documents	1-4 Nestricted
MISCELLANE	2. Servitudes	rtegistry	documents	
OUS	3. Encroachments			
	4. Permits			
	5.Tender			
	Documents	5-7.SCM		
	6. Business Plans			
	7.Company			5-7Restricted
	Profiles	SCM		o mestricted
		COM		
N.	1. Legislation	I Registry	Printed	D
	2. Organisatio	registry		Restricted
FILE PLAN	n and		Documents	
SUBJECTS	control			
	3. Own council			
	and council			
	matters			
	4. Human			
	resources			
	5. Finance			
	6. Supply			
	Chain			
	Manageme			
	nt 7 Building and			
	7. Building and Grounds			
	8. Tenders,			
	Quotations			V
	and			
	Contracts			
	9. Reports and			
	Returns			
	10. Publicity			
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information			
11. Festive and			
Social			
Matters			
12. Compositio			
n and			
Meetings of			
Bodies and			
other			
Gathering			
13.Legal			
matters			
14. Licences			
and Permits			
15. Town			
Planning			
and Control			
16. Essential			
Services			
17. Community			
services			
		1	

9. POLICY APPLICATION

This policy applied to Dr NDZ Local a Municipality's work Practices for all those who

- Create records including electronic records,
- Have access to records,
- Have any other responsibilities for records for examples storage and maintenance responsibilities,

The issuing of records of the Municipality to third parties is prohibited without the written approval of the records manager or Municipal manager. All requesters made for information should be done in accordance with PAIA and will be processed by the records Manager.

10. ROLES AND RESPONSIBILITIES

10.1. Records Manager

The Records Manager will receive and record each PAIA request Each requester will be issued by a number and response prepared with information dissemination.

11. DEPUTY INFORMATION OFFICER

The Deputy information Officer is responsible for approval of requests for information in terms of Promotion to access to information act.

The Deputy Information officer will be informing the records manager if a request for information necessitates a disposal hold to be placed on records that are due to disposal.

12. TIMEFRAMES

30 days are permitted from time of receipt of the PAIA request to information dissemination.

13.MONITORING AND EVALUATUION

This policy will be monitored and evaluated by Corporate Services and regular monitoring reports submitted to the management committee meeting.

14.COMMENNCEMENT OF THE POLICY

This policy will come into effect on the date of the adoption by the Dr Nkosazana Dlamini Zuma Local Municipality Council

15.AMENDMENT AND /OR ABOLITION

This policy will may be amended by the Municipality through a Council Resolution.

16.POLICY REVIEW

This will be reviewed annually to ensure applicability and relevance.

17.APPEAL PROCESS/ GRIEVANCE PROCEDURE

The policy must also state what will happen if one of the users thereof the users is not satisfied or there is a violation with the implementation process

Date

This policy was approved by Council on the 27 May 2021

Mr N.C. Vezi

Municipal Manager

STEP1

INCOMINING REQUEST RECEIVED BY OFFICE OF THE MUNICIPAL MANAGER, EITHER BY FORM A REQUEST

STEP 2

SENT TO RECORDS MANAGER

STEP3

RECORDS MANAGER ISSUES A PAIA REFFERENCE AND PREPARES AN ACKNOLEDGEMENT OF THE REQUEST LETTER

STEP4

LETTER OF AKNOWLEDGEMENT SIGNED BY MUNICIPAL MANAGER

STEP5

ACKNOWLEDGEMENT LETTER SENT TO REQUESTOR BY RECORDS MANAGER WITH PARTICULARS OF PAYMENT IF ANY FOR THE REQUEST FEE

STEP 6

COLLATION OF DOCUMENTATION BY REGISTRY SECTION (where information is restricted request denied and a letter making reference to form b is sent to the requester advising of the denied request and recourse available)

STEP 7

RECORDS MANAGER PREPARES AN ACKNOLEDGEMENT LETTER REGARDING THE COST OF DOCUMENT COLLATED IF ANY AND NUMBER OF PAGES

STEP 8

LETTER SIGNED BY MUNICIPAL MANAGER

STEP 9

PAYMENT CORMATION BY REQUESTOR IF ANY

STEP 10

PAYMENT ACKONWLEDGEMENT AND INFORMATION SENT TO THE REQUESTOR BY EITHER EMAIL OR MANUAL COLLECTION

STEP 11

CLOSURE OF THE REQUEST

ANNEXURE B FORM A REQUEST FORM

REQUEST TO ACCESS TO RECORD OF DR NKOSAZANA DLAMINI ZUMA LOCAL MUNICIPALITY (Section 18(1) of the Promotion of access to information Act, 2000 Act no 2 of 2000 regulation 6

FOR DEPARTMENT USE

Request received by
Mr N. C Vezi Municipal Manager,
Dateplace
Request fee if any
Access fee if any
Signature

B particulars of person requesting access to the record												
Full names and surname												
Identity number												
Posta	Postal address											
Fax n	Fax number											
Telep	hone i	numbe	r									
Email	l addre	SS										
C. Pa	ırticula	rs of p	erson (on who	se bel	half red	quest is	s made	9			
			t be co	•	ted or	nly if a	reque	st for	inform	nation	is mad	de on
Full n	ames	and su	ırname		No 10x 60x 60X for 10x 60x 60x 60x							
Identity number												
						li.						
D. Pa	rticul	ars of	record	is								
1.Description of records or relevant part of the record:												
2. Reference number if available												
E. fees if any												
F. Form of access to record												
Mark the appropriate box with an x												
1. If the form is in written or printed												

Copy of record			1.							
				nspection of	record					
2. If the record consist	ete of v	ioual im								
(this includes photogr	anhe e	isuai im	ages							
(this includes photogra	Con	y of the	ueo c	omputer ger	erated in	nages	s etc)			
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3. If records consist	of reco	rded wo	ordo o	n informati	image	images which can be reproduced				
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1 If roomd in bold										
4. If record is held on Printed copy of	compu	ter or in	an e	ectronic or n	nachine-r	eada	ble fo	rm	_	
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the necessary particul	ars to	enable	com	oliance with	your red	luest		Ovide		
Signed at		41.								
Signed at		τn	IS			da	y of			

ANNEXURE C FORM B -APPEAL FORM

NOTICE OF INTERNAL APPEAL STATE YOUR REFFERENCE NUMBER A. PARTICULARS OF PUBLIC BODY The information Officer/ Deputy Information officer							
Information Officer Main Street Creighton 3263							
Deputy Information Officer Main street Creighton 3263							
B Particulars of requester / third party who lodges the internal appeal							
Full names and surnameIdentity number							
Postal address							
D .							

FORM B

Email add	ress									
Particular	s of requester									
This section must be completed ONLY if a third party (other than the requester)										
lodges the	9			_						
	L APPEAL									
	s and surname)								
Identity nu	umber			Γ			1			
							4			
D The de	scription agai	nst wh	ich th	e inte	rnal ap	peal	is lodg	ed		
	decision agai	nst wh	ich th	e inte	rnal ap	peal	with ar	n x in t	he	
appropria										
	Refusal of red	-								
	Decision rega									
	Decision in te form requeste				or the	e act to	o refus	e acce	ss in th	IIS
	Decision rega				of the	perio	d with i	n the r	eauest	must
	be deal with i									
	Decision to g									
F 0	da 6									
E. Grounds for appeal										
State the	grounds on the	which	the in	ternal	appea	is ba	sed			
Ctata and	othor informati				 		! .l!	0		
State any other information that may be relevant in considering the appeal										
	of declaration of									
	e notified in wr									
	med in anothe							id prov	ide the	
Hecessary	particulars to	enable	comp	liance	with yo	ou req	uest			
State the	manner									0 III. II. 90 III PA
Davids										
Signed at————————————————————————————————————										
Signed at-	CREIGHT	α	-this d	av	8	11/9	9	arZ	021	
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SIGNATURE OF	FAPPEALLIANT

FOR DEPARTMENT USE ONLY
Official record of internal appeal Appeal received on date date
officer and Deputy information officer
Appeal accompanied by a reasons for the information officer/ deputy information officer's decision and, where applicable, the particulars of any third party to whom or which the record relates, submitted by information officer/deputy information officer on (date) to the relevant authority.
OUTCOME OF APPEAL: decision of information officer/deputy information officer confirmed/new decision substituted
new decision:
Date Relevant authority received by the information officer/deputy information

officer from the relevant authority on (date): -----