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ADDENDUM FOR TELEPHONE MANAGEMENT SYSTEM (PBX) FOR A PERIOD OF 3 YEARS

BID NO: CORP-B017/25/26

Date: 01/12/2025

The addendum serves to correct the incorrect information on page 19, 32 and extend the closing date

- 1) On Page 19 we have corrected the years of experience for the technician.
- 2) On page 32 we have added the CPI information.
- 3) See attached corrected dates.

NB: the closing date has been extended as per table below:

PROJECT NAME	CONTRACT NO.	PREVIOUS CLOSING DATE	EXTENDED CLOSING DATE
TELEPHONE MANAGEMENT SYSTEM (PBX) FOR A PERIOD OF 3 YEARS	CORP-B017/25/26	15 th December 2025 @12:00pm	20 th January 2026 @12:00pm

RECOMMENDED BY:

**MISS N.HOLIWE
SCM MANAGER**

APPROVED BY:

**MR.NC.VEZI
MUNICIPAL MANAGE**

I acknowledge receipt of this Addendum No.1

Name:.....

Signature:.....

Date:.....

Name of Tenderer (Company Name):.....

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PROVISION FOR TELEPHONE MANAGEMENT SYSTEM (PBX) FOR A PERIOD OF 3 YEARS
EVALUATION CRITERIA
ABILITY AND CAPABILITY

- Relevant experience : 40 Points
- Key Personnel : 60 Points

Total points : 100 Points

NB: A qualifying threshold of 60% is required to proceed to price evaluation

For functionality, the following criteria will be applicable, and the maximum value of each criterion is indicated as below:

CRITERIA FOR FUNCTIONALITY	Max. Points	Basis for Points Allocation	Verification Method
Relevant Experience in a similar: Service Provider to have conducted a similar project	40	• 5 X Completed similar projects in provision of telephone management services.	• Letter references. of
	30	• 4 X Completed similar projects in provision of telephone management services.	• Letter references. of
	20	• 3 X Completed similar projects in provision of telephone management services.	• Letter references. of
	10	• 2 X Completed similar projects in provision of telephone management services.	• Letter references. of
	5	• 1 X Completed similar projects in provision of telephone management services.	• Letter references. of

KEY PERSONNEL	Max. Points	Years of Experience and Qualifications	Detailed CV and Qualifications
Team Leader:	30	<ul style="list-style-type: none"> • 5 years' experience and must have Project Management or N+ or MCSE Qualification. 	Attach CV and proof of qualifications in Project Management or N+ or MCSE.
	20	<ul style="list-style-type: none"> • 3 years' experience and must have Project Management or N+ or MCSE Qualification. 	Attach CV and proof of qualifications in Project Management or N+ or MCSE.
	10	<ul style="list-style-type: none"> • 2 years' experience and must have Project Management or N+ or MCSE Qualification. 	Attach CV and proof of qualifications in Project Management or N+ or MCSE.
	0	<ul style="list-style-type: none"> • less than 2 years' experience and no Qualifications 	
Technician	30	<ul style="list-style-type: none"> • 5 years' experience and must have N+ or MCSE Qualification. 	Attach CV and proof of qualifications in N+ or MCSE
	20	<ul style="list-style-type: none"> • 4 years' experience and must have N+ or MCSE Qualification. 	Attach CV and proof of qualifications in N+ or MCSE
	10	<ul style="list-style-type: none"> • 3 years' experience and must have N+ or MCSE Qualification. 	Attach CV and proof of qualifications in N+ or MCSE
	0	<ul style="list-style-type: none"> • less than 2 years' experience and no Qualifications 	

ITEM	MBD 3-PRICING SCHEDULE DESCRIPTION	QTY	RATE Year 1	AMOUNT
1	CREIGHTON MAIN BUILDING:	74		
	Handsets			
	Mobile	12		
	Switchboards DSS/BLF	2		
	UPS (4 hours)	1		
	16 port POE Switch	6		
	Line rental	1		
	Voice Calls	1		
	Failover LTE 1GB	1		
	Business Call SME LTE	1		
	Voice VPN	1		
	Call out Fee per Hour (including Travelling)	1		
	Direct inwards Dialing extension	1		
	Direct inward system access (App)	1		
2	CREIGHTON TRAFFIC:			
	Handsets	3		
	UPS (4 hours)	1		
	8 port POE Switch	2		
	Line rental	1		
	Voice Calls	1		
	Failover LTE 1GB	1		
	Business Call SME LTE	1		
	Voice VPN	1		
	Call out Fee per Hour (including Travelling)	1		
	Direct inwards Dialing extension	1		
	Direct inward system access	1		

3	CREIGHTON POUND/FIRE:			
	Handsets	1		
	UPS (4 hours)	1		
	8 port POE Switch	1		
	Line rental	1		
	Voice Calls	1		
	Failover LTE 1GB	1		
	Business Call SME LTE	1		
	Voice VPN	1		
	Call out Fee per Hour (including Travelling)	1		
	Direct inwards Dialing extension	1		
	Direct inward system access	1		
4	NKWEZELA LIBRARY:			
	Handsets	3		
	UPS (4 hours)	1		
	8 port POE Switch	1		
	Line rental	1		
	Voice Calls	1		
	Failover LTE 1GB	1		
	Business Call SME LTE	1		
	Voice VPN	1		
	Call out Fee per Hour (including Travelling)	1		
	Direct inwards Dialing extension	1		
	Direct inward system access	1		

5	BULWER LIBRARY:			
	Handsets	3		
	UPS (4 hours)	1		
	8 port POE Switch	1		
	Line rental	1		
	Voice Calls	1		
	Failover LTE 1GB	1		
	Business Call SME LTE	1		
	Voice VPN	1		
	Call out Fee per Hour (including Travelling)	1		
	Direct inwards Dialing extension	1		
	Direct inward system access	1		
6	BULWER SERVICE CENTRE:			
	Handsets	5		
	UPS (4 hours)	1		
	16 Port POE Switch	1		
	Line rental	1		
	Voice Calls	1		
	Failover LTE 1GB	1		
	Business Call SME LTE	1		
	Voice VPN	1		
	Call out Fee per Hour (including Travelling)	1		
	Direct inwards Dialing extension	1		
	Direct inward system access	1		

7	NDZ HIMEVILLE MAIN OFFICE:			
	Handsets	19		
	Switchboard DSS/BLF	1		
	UPS (4 hours)	1		
	16 Port POE Switch	4		
	Line rental	1		
	Voice Calls	1		
	Failover LTE 1GB	1		
	Business Call SME LTE	1		
	Voice VPN	1		
	Call out Fee per Hour (including Travelling)	1		
	Direct inwards Dialing extension	1		
	Direct inward system access	1		
8	UNDERBERG LIBRARY:			
	Handsets	3		
	UPS (4 hours)	1		
	8 port POE Switch	1		
	Line rental	1		
	Voice Calls	1		
	Failover LTE 1GB	1		
	Business Call SME LTE	1		
	Voice VPN	1		
	Call out Fee per Hour (including Travelling)	1		
	Direct inwards Dialing	1		

	extension			
	Direct inward system access	1		

9	UNDERBERG TOURISM:			
	Handsets	1		
	UPS (4 hours)	1		
	8 port POE Switch	1		
	Line rental	1		
	Voice Calls	1		
	Failover LTE 1GB	1		
	Business Call SME LTE	1		
	Voice VPN	1		
	Call out Fee per Hour (including Travelling)	1		
	Direct inwards Dialing extension	1		
	Direct inward system access	1		
10	CREIGHTON LIBRARY:			
	Handsets	3		
	UPS (4 hours)	1		
	8 port POE Switch	1		
	Line rental	1		
	Voice Calls	1		
	Failover LTE 1GB	1		
	Business Call SME LTE	1		
	Voice VPN	1		
	Call out Fee per Hour (including Travelling)	1		
	Direct inwards Dialing extension	1		
	Direct inward system access	1		

11	HIMEVILLE POUND:			
	Handsets	1		
	UPS (4 hours)	1		
	8 port POE Switch	1		
	Line rental	1		
	Voice Calls	1		
	Failover LTE 1GB	1		
	Business Call SME LTE	1		
	Voice VPN	1		
	Call out Fee per Hour (including Travelling)	1		
	Direct inwards Dialing extension	1		
	Direct inward system access	1		
12	UNDERBERG FIRE SERVICES:			
	Handsets	1		
	UPS (4 hours)	1		
	8 port POE Switch	1		
	Line rental	1		
	Voice Calls	1		
	Failover LTE 1GB	1		
	Business Call SME LTE	1		
	Voice VPN	1		
	Call out Fee per Hour (including Travelling)	1		
	Direct inwards Dialing extension	1		
	Direct inward system access	1		
13	CREIGHTON REGISTRY OFFICE:			
	Handsets	3		
	UPS (4 hours)	1		
	8 port POE Switch	1		
	Line rental	1		
	Voice Calls	1		
	Failover LTE 1GB	1		

	Business Call SME LTE	1		
	Voice VPN	1		
	Call out Fee per Hour (including Travelling)	1		
	Direct inwards Dialing extension	1		
	Direct inward system access	1		
14	FIRE SATELITE STATIONS WARD 12:			
	Handsets	1		
	UPS (4 hours)	1		
	8 port POE Switch	1		
	Line rental	1		
	Voice Calls	1		
	Failover LTE 1GB	1		
	Business Call SME LTE	1		
	Voice VPN	1		
	Call out Fee per Hour (including Travelling)	1		
	Direct inwards Dialing extension	1		
	Direct inward system access	1		
15	FIRE AND DISASTER EMERGENCY CENTRE			
	Handsets	5		
	Mobile	1		
	Switchboard) DSS/BLF	1		
	UPS (4 hours)	1		
	8 port POE Switch	1		
	Line rental	1		
	Voice Calls	1		
	Failover LTE 1GB	1		
	Business Call SME LTE	1		
	Voice VPN	1		
	Call out Fee per Hour (including Travelling)	1		
	Direct inwards Dialing extension	1		
	Direct inward system access	1		
16	FIRE SATELITE STATIONS WARD 1:			
	Handsets	1		

	UPS (4 hours)	1		
	8 port POE Switch	1		
	Line rental	1		
	Voice Calls	1		
	Failover LTE 1GB	1		
	Business Call SME LTE	1		
	Voice VPN	1		
	Call out Fee per Hour (including Travelling)	1		
	Direct inwards Dialing extension	1		
	Direct inward system access	1		
	Sub total			
	Vat@15%			
	Total			

NB: Price increase for the two following years should not exceed the CPI

	Year 2	Year 3
Percent		