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A Better Place for ALL

ADDENDUM FOR PROVISION OF INTERNET SERVICES FOR A PERIOD OF 3 YEARS

Date: 07/11/2022

The addendum serves to give a correct specification for provision of internet for a period of 3 years.

Herewith a corrected specification

<p>Dr NDZ LM currently seeks to appoint a Service Provider to supply Internet service for 150 users in Creighton Head Offices and the following sites: (Pound Office, Traffic Office, Bulwer Library, Nkwezela Library, CSC Office, Himville Office, Tourism Office, Underberg Library. Creighton Hall and Himeville Pound).</p> <p>Dedicated Internet Access, Uncapped, uncontended, managed unshaped and business grade internet connection.</p> <ul style="list-style-type: none"> • Installation of Unlimited Internet Connectivity. • Minimum required Internet Speed: 50Mbps upload/download. • Internet Connectivity must be Unshaped and Uncapped (Dedicated). • For the onsite equipment provided by the ISP should support content filtering and basic firewall capabilities. • The provided service must be able to track and monitor the internet traffic per user. • The ISP must be able to help Dr NDZ LM ICT to allow VPN traffic. • A Proxy Server capability. • A failover VSAT/3G/4G/LTE SIM, etc. subject to available connectivity. • Full local and international internet access • High availability • Backup • Standard reporting • Management access <p>10 X Public IP Addresses</p> <p><u>Installations, Support & Maintenance:</u> Complete installations, Full setup, 100% support and full maintenance plan.</p> <p><u>Uptime:</u> Guaranteed uptime of 99% or more.</p> <p><u>Response times in case of failure:</u> Guaranteed resolution times. 30 minutes' turnaround time for responding to Internet issues logged.</p>	<p>1</p>	<p>3 YEARS</p>
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NB: there will be financial penalties if the standards are not met.

Skills transfer:

To train ICT Team -Internal Ad-hoc support.

Experience:

More than 10 years' experience providing internet service, with 3 or more traceable references

NB: There is no ADSL or Fibre in the area

P.P. 

**MR J SONDEZI
SENIOR MANAGER: CORPORATE AND
SUPPORT SERVICES**


**MR N.C YEZI
MUNICIPAL MANAGER**

RECOMMENDED BY:



**MISS N.HOLIWE
SCM MANAGER**

Name:.....

Signature:.....

Date:.....

Name of Tenderer (Company Name):.....

